

**Course Title: N 405 Concepts of Case Management**

**Course Description:**

This course examines the evolution of the case manager concept from inception to current practice models. The role of the case manager as a patient advocate and collaborator with other health care teams will be emphasized. Health care reform and insurance policies issues will also be covered in this course.

**Course Objectives:**

At the end of this course, the student will be able to:

1. Analyze the historical, political, social, economic, and spiritual background of managed health care and case management.
2. Discuss the concepts of managed care, health care private insurance, Medicaid, Medicare, billing and coding, military insurance, the Affordable Care Act, fraud and abuse in health care practice.
3. Demonstrate knowledge of the assumptions underlying traditional and holistic views of health, healing, and case and disease management.
4. Demonstrate knowledge and skills required for the case management of patients with various health care insurance and payment plans using specific national standard.
5. Apply concepts of professionalism and leadership in designing, implementing, coordinating, and evaluating nursing care from the perspective of case or disease management at various levels of population care.
6. Compare/contrast the roles and perspectives of the nursing profession with other care professionals on the healthcare team.
7. Incorporate effective communication techniques, including negotiation and conflict resolution to produce positive professional working relationships.
8. Contribute the unique nursing perspective to interprofessional teams to optimize patient outcomes.
9. Demonstrate appropriate teambuilding and collaborative strategies when working with interprofessional teams.
10. Advocate for high quality and safe patient care as a member of the interprofessional team.